

ABOUT KA347

Idealized by the owners, who are lovers of *Vila de Itaúnas*, the *Pousada KA347*, brought to Itaúnas a new concept of hosting and well-being so that our guests could have a unique and unforgettable experience. Our goal is to provide guests with moments of pleasure, joy and excitement around excellent food and drinks, thus defining our concept of “Gourmet Inn”.

Here, our guests are always welcomed to cook as they please. We have two gourmet kitchens and all infrastructure at their disposal. Members of our staff are available to help them with the preparation of food and set-ups. We have an EXCLUSIVE partnership with a renowned champagne house Veuve Clicquot, which is the official beverage of KA 347.

DETAILED DESCRIPTION OF EACH ACCOMMODATION

GOLDEN COAST ROOM

44m²/ Room for couple (2 people) / Air-conditioning / mini-fridge/ Cable TV/ Super King Bed / Egyptian Thread Linens / Goose Down Pillows / Bathrobes / Kit Trousseau amenities / Hairdryer / Electric curtains / Closet / Intercom / Lighting indirect / Safe locker.

SWEET STREAM ROOM

52m²/ Room for couples (2 people) / Air conditioning /mini-fridge / Cable TV / Super king bed / Egyptian thread count linen / Goose feather pillows / Bluetooth sound / Bathrobes / Trousseau amenity kit / Hairdryer / Electric curtains / Closet / Intercom / Indirect lighting / Safe locker / Small pool with hydromassage and heating.

ITAÚNAS FOURTH

70m2/ Room for couples (2 people) / Air conditioning /mini-fridge / Cable TV / Bed Super king / Egyptian yarn sheets / Goose feather pillows / Bluetooth sound / Bathrobes/ Trousseau amenity kit / Hairdryer / Electric curtains / Closet / Intercom / Indirect lighting / Safe locker / Small pool with hydromassage and heating / woking desk.

GUIDELINES FOR HAVING AN EXCEPTIONAL EXPERIENCE

- Check-in is at 2 pm, check-out closes at 12 pm.
- We follow the law of silence (District Law No. 4,092, of January 30, 2008) which restricts noises after 10 pm.
- Visits to the inn and apartments must follow the rules of ethics and good morals. The maximum visiting time is limited to 30 minutes.
- If you have any dietary restrictions, please let us know via email when confirming your stay.
- It is not allowed to bring drinks of any kind - including beers, vodka, gin, whiskey, juices and others - to be consumed in the common premises of the Inn. **WE WILL NOT TOLERATE BEHAVIOR OF THIS TYPE AND IN THIS CASE, IF THIS RULE IS BREACHED, THE GUEST WILL BE ASKED TO LEAVE FROM THE INN.**
- During the period of accommodation, guests are responsible for equipment, trousseau, decorative objects of the contracted suite. For this reason, we suggest the guests should read the list of items that are in the room which is available on the TV bench. If there are any damages, the inn must be financially reimbursed. Our accommodations

are composed of both individual and shared spaces, so all guests can benefit from them, therefore, we asked guests to act responsibly.

- Unfortunately, we do not have the infrastructure to welcome pets the way they deserve. Therefore, they are not accepted at the inn.
- It is important to know that our pools contain chlorine for maintenance purposes.
- The CLARO mobile phone operator does not have a signal available in Itaúnas or it is practically non-existent. In case you need a phone number during the period of your stay, we suggest that you use a SIM card from another phone provider.

ABOUT RESERVATIONS AND FEES

- For booking confirmation, we require a deposit of 50% of the total amount. The rest should be paid at check-in by cash or debit/credit card.
- Bear in mind that in high season reservations and fees will be different. At national holidays as New Year Eve, Carnival, Christmas, Forró Festival, in the case of booking the entire hostel for a group, the payment must be made within 15 (fifteen) days before check-in.
- For reservations requested in 15 or fewer days before check-in, the payment must be made in full.
- If the guest wishes to have a Late checkout, he/she must inform our staff in advance to be sure that it will be possible on a certain date. This will allow the guests to remain in their rooms until 2 pm. An extra charge of 30% of the daily rate will be placed upon request. **PLEASE REMEMBER THAT IF YOU STAY IN OUR ACCOMMODATION AFTER 2 PM, THE SAME AMOUNT WILL BE CHARGED AUTOMATICALLY.**
- Upon closing your account for check out, a 10% service charge will be added.

- Children up to 5 years have their stay free of charge. For the kid over 5 years old, 30% increase in the total amount of the daily rates will be charged. Upon check-in, the original documentation of minors (under 18 years of age) must be presented.
- The 'Day use' of our common area cost is R\$300.00/person for non-guests. The period of stay at the inn is from 12pm to 8pm .
- If a guest who is staying at the inn chooses to bring non-guests for a 'Day Use', the amount to be charged will be R\$ 190 per person. The maximum daily occupancy is 10 people.
- For breakfast not included in the booking a value of R\$ 90 will be charged.
- In case of consumption of beverages such as wines, sparkling wines and champagnes, brought by the guest, it will be charged a value of R\$ 40.00 per bottle.
- We do not commission travel agencies. We are an inn with few accommodations and we have adopted this policy since our opening.

FOR YOUR LEISURE TIMES

- Breakfast is included in our daily rate. It is served from 8am to 12pm with products fresh and differentiated, including sparkling wine.
- We have Wi-Fi throughout the Inn. However, when we receive a larger number of guests, the internet signal goes through moments of instability.
- The pool is open from 8 am to 10 pm.
- The bar service is open from 12 pm to midnight.

- We provide bicycles for guests to use.
- Room service is provided from 10 am to 10 pm upon delivery of the key at the Front desk.
- The inn has employees at the guests' disposal 24 hours a day.

USE AND ABUSE OF OUR GOURMET KITCHENS

- To use the kitchens, it is necessary to reserve the space 24 hours in advance.
- The use of kitchens is allowed from 1 pm.
- There is the possibility of bringing a private chef to prepare special dishes.
- There are several restaurants in the village which offer delivery. Check the options with our staff.
- Every Thursday, there is a street market in Itaunas, and the guests of Ka347 are invited to request the purchase of fresh ingredients for their recipes. The charges of this service must be paid at the check-out.
- We also have a mini-market in the hostel where the guests can purchase the main ingredients for their recipes.
- Remember that the main ingredients are at the guest's expense (example: shrimp, lobster, meat, risotto, etc.), but the basics (salt, pepper, spices, etc.) are sponsored by the Inn.

- We offer top-quality utensils such as pans, plates, cutlery, refractories and we take care of the cleaning afterwards.

CANCELLATION POLICY

- Cancellation requirements must be sent in writing to our email address: reserva@ka347.com.br.
- If the withdrawal is made up to 30 days in advance, nothing will be charged.
- Cancellations between 29 to 15 days in advance will be charged 50% of the total reservation.
- For cancellations less than 15 days in advance, 100% of the total reservation fee will be charged.
- In case of cancellation prior to 30 days, the guest has 180 days from the check-in date to use their credit at the inn.

CANCELLATIONS DURING THE COVID-19 PANDEMIC CAUSED

Provisional measure No. 948/2020 that regulates the reimbursement of bookings in tourism, establishes the following possibilities:

- The guest can rebook the reservation.
- Have the amount converted into credits for later use.
- Request a refund of the reservation amount.

Be aware that the rebooking and use of credits must be used within 12 (twelve) months after the end date of the pandemic. In the case of reimbursement of the total amount. The measure clarifies that Ka 347 has a period of one year to reimburse the applicant.

To use any of the methods mentioned above, send an email to reservas@ka347.com.br. Do not forget to inform the issue and the channel in which the reservation was made (WhatsApp, Ka 347 website or Booking).

Visit our website and if you have any questions please contact us.

Website: <http://www.ka347.com.br>

WhatsApp: (27) 99513 – 2886

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